



Nonviolent Communication Vocabulary

Model of Nonviolent Communication

Being clear about yourself and expressing this without criticism or judgment.

1. Observations

When I see/hear/think that...

then I feel...

2. Feelings

because I need...

3, Needs

am I/you willing to...?

4, Requests

Empathically listening how the **other person** is doing without criticism or blame.

1. Observations

If you see/hear/think...

do you feel/experience....

2. Feelings

because you need...?

3. Needs

and would you like to...?

4. Request

your influence

Needs

Honesty

presence,
authenticity,
integrity,
self-expression

Meaning

understanding, awareness,
contribution, creativity,
effectiveness, recognition,
awareness, growth, clarity, hope,
learning, discovery, participation, skill,
celebrating life, mourning, stimulation,
challenge, importance, efficacy,
willpower, self-expression,
meaning

Play

humor, light-
ness, enjoyment

Peace

ease, harmony,
wholeness, inspiration,
order, beauty,
connection

Connection

acceptance, affection,
understanding and being
understood, communication,
compassion, empathy, inclusion,
belonging, recognition, sense of
community, intimacy, love, closeness,
support, respect/self respect,
cooperation, trust, safety, courtesy,
appreciation, reciprocity, being
heard, seeing and being seen

Physical well-being

touch, shelter,
movement, air, rest,
sexuality, safety, humidity,
food

Autonomy

choice,
independence,
space, spontaneity,
freedom

Possible feelings when needs are met

Loving

affection
tenderness
compassion
kindness
gentleness
warmth

radiant
exuberant
elated
delighted

Hopeful

encouraged
optimistic
expectant

Concerned

attentive
captivated
engrossed
fascinated
interested
intrigued
stimulated
curious

Happy

glad
frivolous
amused
pleased
delighted

Self Assurance

empowered
open
proud
determined
self-confident

Refreshed

stimulated
fit
recovered
rested
renewed
energetic
enthusiastic
animated
passionate
excited
lively
surprised
yearning
amazed
strengthened
astonished

Peaceful

centered
equanimous
happy
bright
calm
relaxed
relieved
at ease
tranquil
serene
quiet
content
satisfied

Impressed

impressed
surprised
astonished

Thankful

acknowledged
touched
stirred
moved

Cheerful

ecstatic
blissful
passionate
excited
thrilled

Possible feelings when needs are not met

Anxiety

panic
worry
distress
on guard
terrified
unnerved
distrustful

Agitated

angry
frustrated
irritated
impatient
dissatisfied
tense
grumpy

Unease

concerned
agitated
frightened
impatient
uneasy
surprised
startled

Tired

lifeless
empty
despondent
jaded
exhausted

Absent

distant
apathetic
resigned
cool
disinterested
indifferent

Powerless

hopeless
helpless
despondent

Vulnerable

sensitive
helpless
uncertain

Dislike

hateful
scornful
disgusted
hostile
loathing

Pain

alone
remorseful
lonely
broken

Confused

ambivalent
hesitant
disconcerted
uncertain
perplexed
bewildered

Mournful

grieved
melancholic
unhappy
dejected
sorrowful
desperate

Angry

irate
outraged
furious

Desire

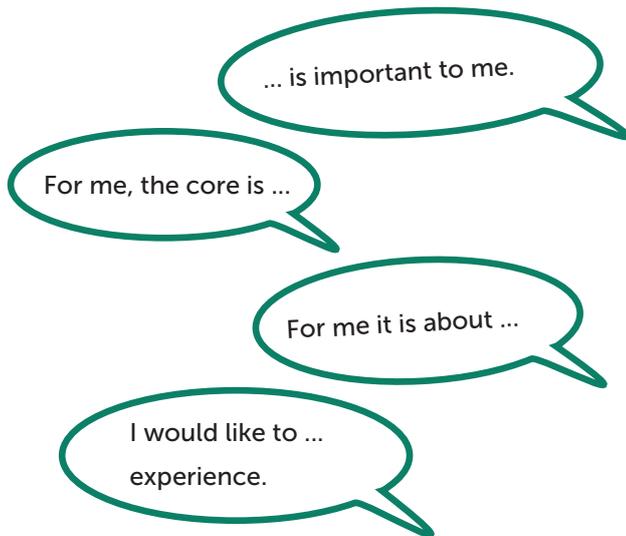
envious
yearning
jealous
nostalgic
longing

Uncomfortable

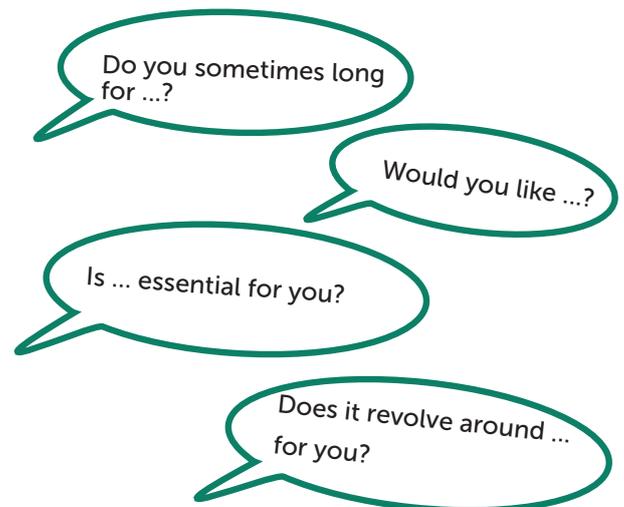
uneasy
uncomfortable
ashamed
guilty

Other ways to say...

"I need ..."



"Do you need ...?"



Qualities of a request are:

- ✓ specific
- ✓ formulated positively (i.e., what you want not what you don't want)
- ✓ executable
- ✓ in the present
- ✓ in question form (yes/no are okay as a response)

An **action request** is a "step to take" to try to fill your/other's needs, for example:

- Do I want to agree with myself that I ...?
- Are you willing to ...?

Sometimes you want to check what is going on with the other person first. This can be done by making a **connection request**, for example:

- How is it for you to hear this?
- Do you recognize this?
- What does this evoke in you?
- What in particular has come to your mind from what I just said?

In connection:

