

Osiris Student

Example Case and How To

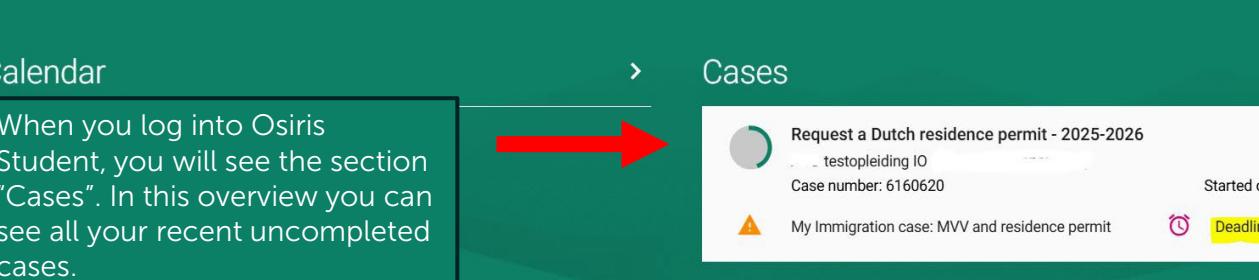
Team Immigration (EUR)

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Starting Page Osiris Student

This is the opening page of Osiris cases. You can select the case to open it.



The screenshot shows the Osiris Student dashboard. On the left, there is a sidebar with various icons. The main content area has a green header bar with the Erasmus logo and a 'Last login: 5 March 2025' message. Below the header, there are three main sections: 'Calendar', 'Cases', and 'Status application'. The 'Cases' section is highlighted with a red arrow pointing to it from the left. It displays a list of cases, with the first one being 'Request a Dutch residence permit - 2025-2026' (Case number: 6160620, Started on: 05-03-2025, Deadline: 10-07-2025). A note in the 'Calendar' section (boxed with a red border) and a note in the 'Cases' section (boxed with a red border) both mention allowing pop-ups for the website.

When you log into Osiris Student, you will see the section "Cases". In this overview you can see all your recent uncompleted cases.

Note: If the case does not open, you need to allow pop-ups for this website in your browser settings or in the browser bar.

Request a Dutch residence permit - 2025-2026
testopleiding IO
Case number: 6160620
Started on: 05-03-2025
Deadline: 10-07-2025

My Immigration case: MVV and residence permit

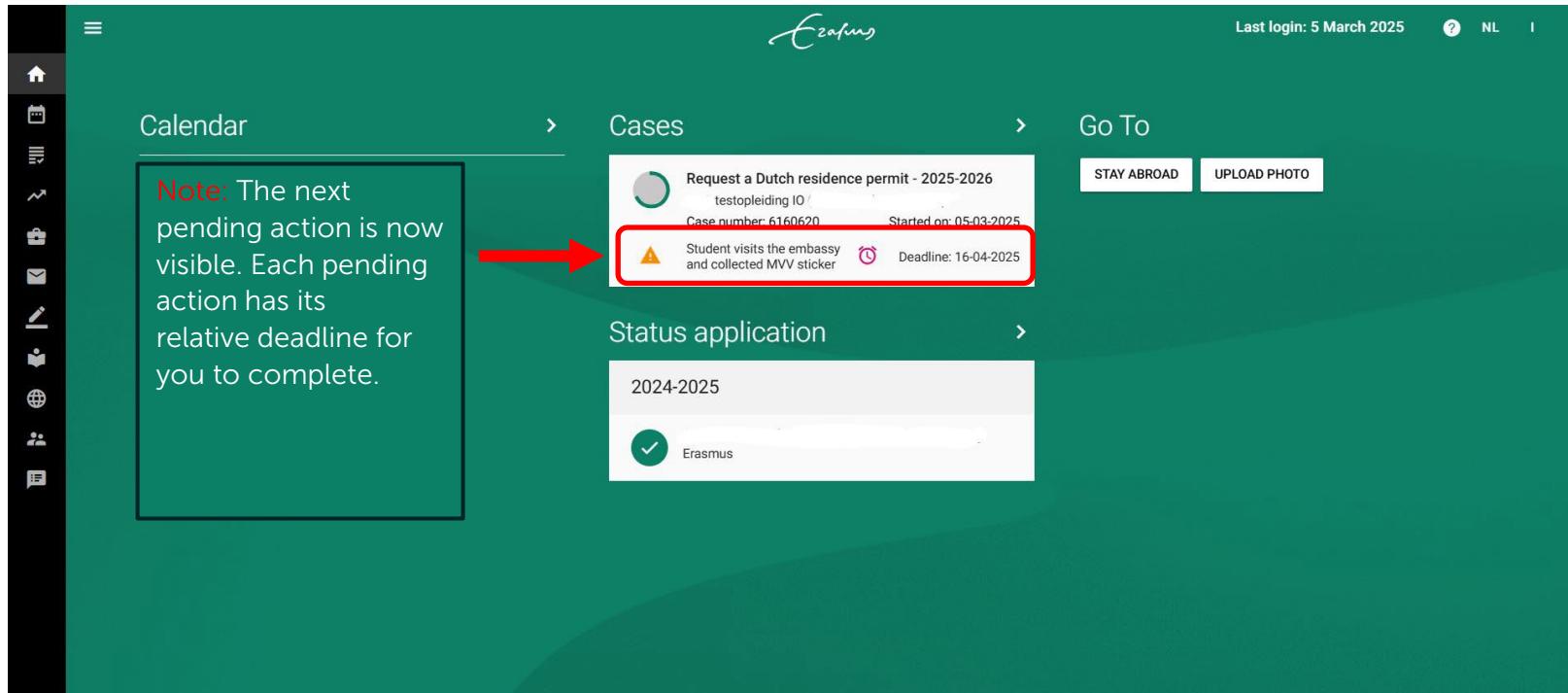
Status application

2024-2025

Erasmus

Starting Page Osiris Student

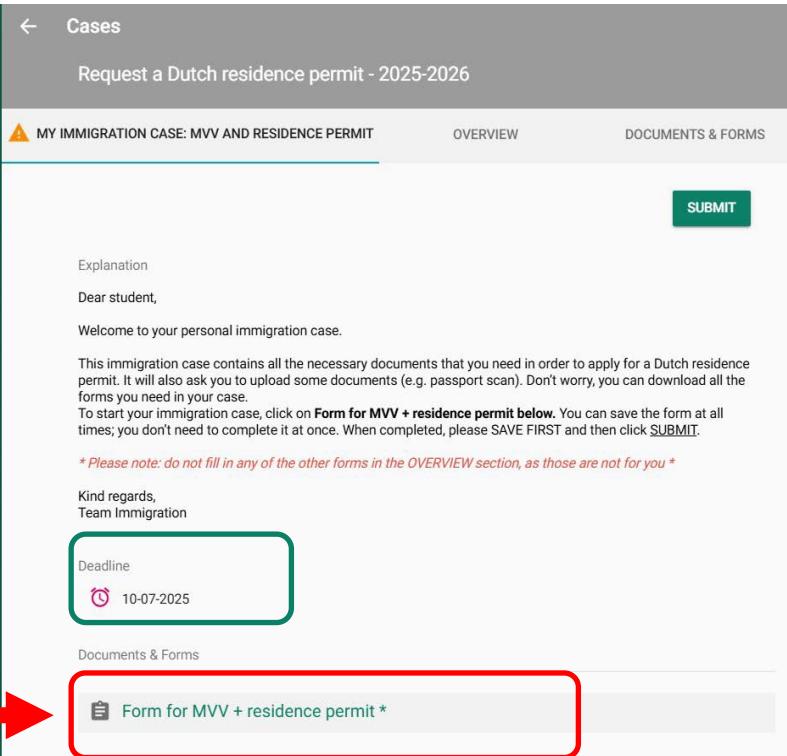
Open your case from the Osiris Case starting page when you see a triangle sign.



The screenshot shows the Osiris Student starting page. On the left, a sidebar contains various icons for navigation. The main area is divided into sections: 'Calendar', 'Cases', 'Go To', and 'Status application'. The 'Cases' section is highlighted with a red arrow pointing to a specific item. The item is a card for a case titled 'Request a Dutch residence permit - 2025-2026'. It includes details: 'testopleiding IO', 'Case number: 6160620', 'Started on: 05-03-2025', and a note: 'Student visits the embassy and collected MVV sticker' with a deadline of '16-04-2025'. A red box surrounds this note. To the right of the 'Cases' section are buttons for 'STAY ABROAD' and 'UPLOAD PHOTO'. A note on the left side of the page states: 'Note: The next pending action is now visible. Each pending action has its relative deadline for you to complete.'

Submitting Your Immigration Case

This is the introduction page of your immigration case. Select your form at the bottom.



1. After you have opened the case, you arrive at the introduction page of your case. You can read our instructions first.

2. Click on the application form below to open your case form, circled red. It will be opened in the same screen (see next page).

MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT

Request a Dutch residence permit - 2025-2026

OVERVIEW DOCUMENTS & FORMS

Explanation

Dear student,

Welcome to your personal immigration case.

This immigration case contains all the necessary documents that you need in order to apply for a Dutch residence permit. It will also ask you to upload some documents (e.g. passport scan). Don't worry, you can download all the forms you need in your case.

To start your immigration case, click on **Form for MVV + residence permit below**. You can save the form at all times; you don't need to complete it at once. When completed, please **SAVE FIRST** and then click **SUBMIT**.

** Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you **

Kind regards,
Team Immigration

Deadline
10-07-2025

Documents & Forms

Form for MVV + residence permit *

Note: It is important to submit your documents and transfer the invoice amount before the given deadline, circled green. If you are too late to submit your documents, your immigration case will be closed, and this affects your enrollment.

Submitting Your Immigration Case

This is your immigration case where you upload your documents.

This is what we refer
to as your
"Immigration Case".
You can always save
your progress
temporarily without
submitting and
finish the form right
away.

Read the
instructions and
follow the links
carefully to avoid
making mistakes
and delaying your
application.

1 Application Form

Start of Your MVV (entry visa) and Dutch Residence Permit Application

Choose Your MVV Location

You need an MVV (visa) and a Dutch residence permit to study in the Netherlands. It is therefore essential to carefully fill in this form.

Use the green link below to find out at which Dutch embassy/consulate you should pick up your long-stay entry visa (MVV). You should enter your home country to see the available locations.

If there is no embassy in the country where you live, you need to choose a Dutch embassy in a neighbouring country or your current country of permanent residence.

[Click here for the MVV locations website](#)

Fill in your MVV location below:

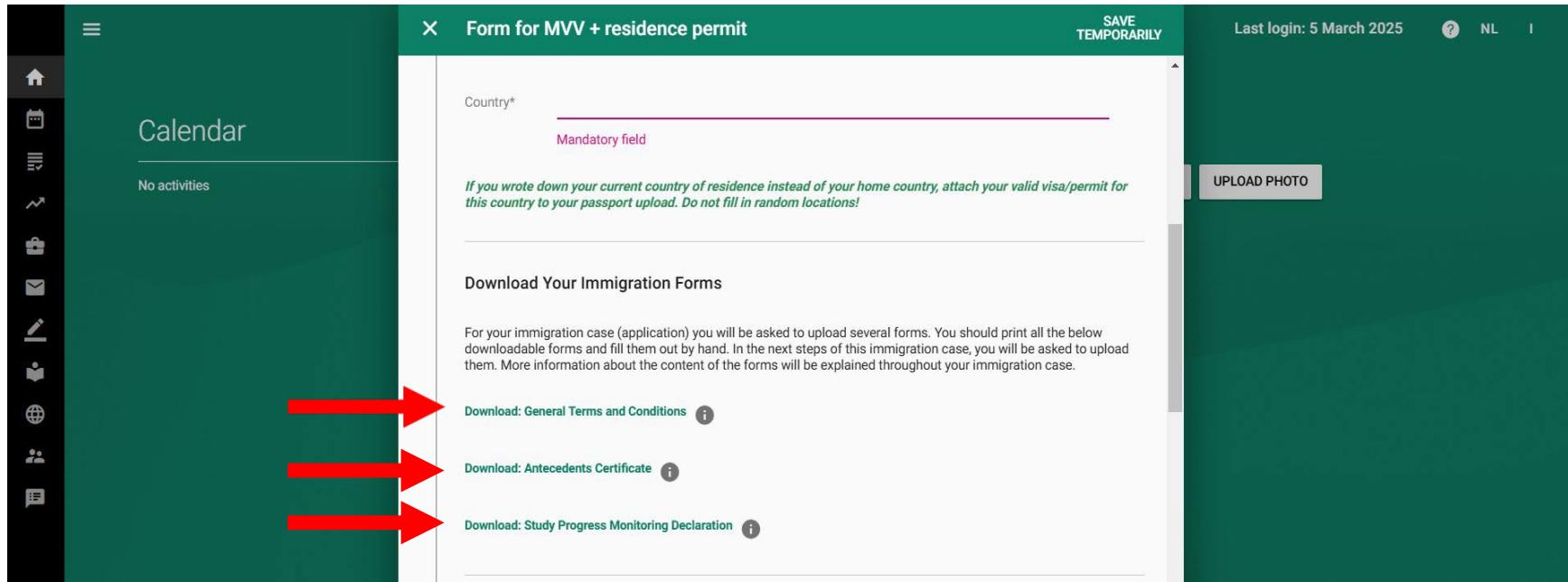
City* _____

Country* _____

If you wrote down your current country of residence instead of your home country, attach your valid visa/permit for this country to your passport upload. Do not fill in random locations!

Submitting Your Immigration Case

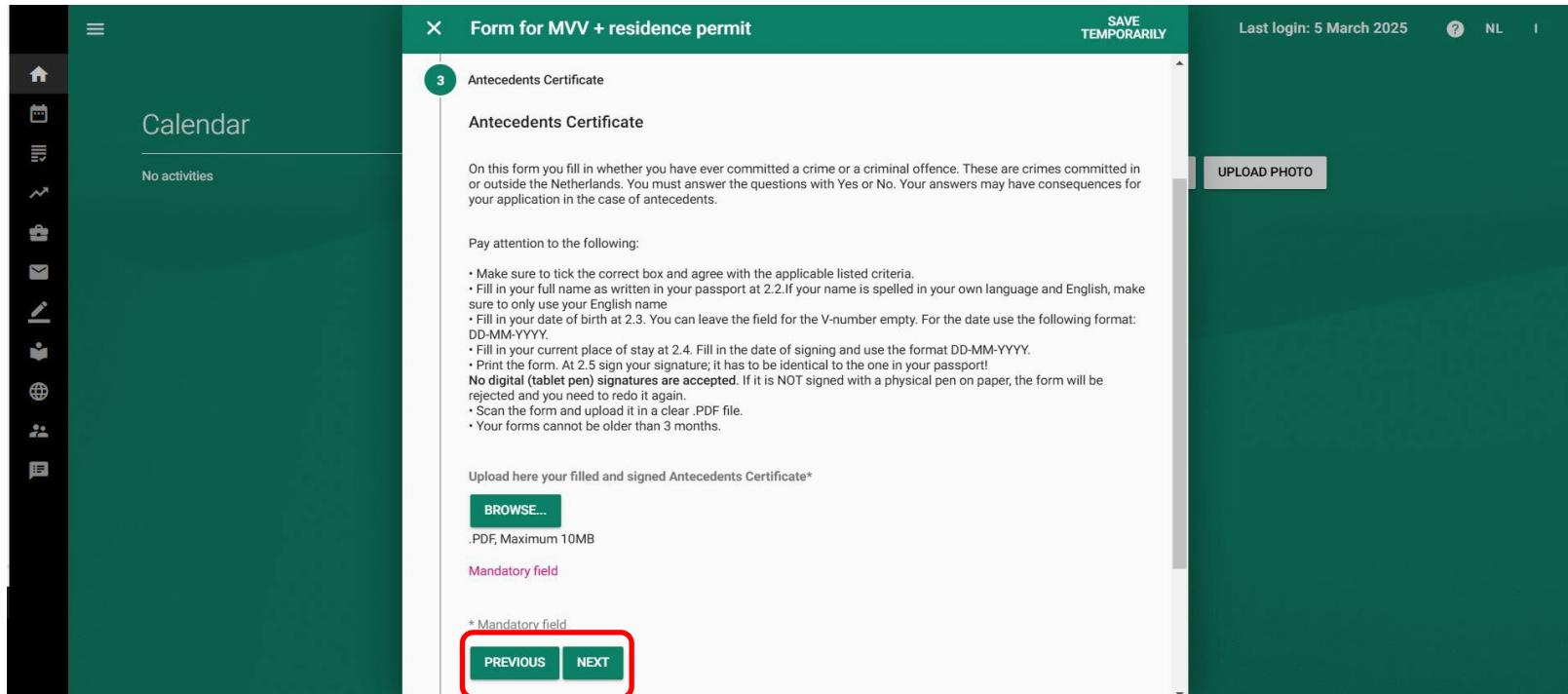
On the first page of your immigration case, you can download all required forms.



The screenshot shows a web-based immigration application interface. On the left, a sidebar menu is visible with icons for Home, Calendar, Activities, Tasks, Mail, and Help. The main content area is titled "Form for MVV + residence permit". At the top right, there is a "SAVE TEMPORARILY" button and a status message "Last login: 5 March 2025". Below the title, there is a mandatory field for "Country*". A note below the field states: "If you wrote down your current country of residence instead of your home country, attach your valid visa/permit for this country to your passport upload. Do not fill in random locations!" To the right of the form, there is a "UPLOAD PHOTO" button. The main content area contains a section titled "Download Your Immigration Forms" with three download links: "Download: General Terms and Conditions", "Download: Antecedents Certificate", and "Download: Study Progress Monitoring Declaration". Three red arrows point from the left margin towards these download links.

Submitting Your Immigration Case

Once you filled out all information on one page, please select 'Next' to continue to the next page of your case. In case you need to revise something on the previous page, select 'Previous' to navigate the form.



Form for MVV + residence permit

Antecedents Certificate

On this form you fill in whether you have ever committed a crime or a criminal offence. These are crimes committed in or outside the Netherlands. You must answer the questions with Yes or No. Your answers may have consequences for your application in the case of antecedents.

Pay attention to the following:

- Make sure to tick the correct box and agree with the applicable listed criteria.
- Fill in your full name as written in your passport at 2.1. If your name is spelled in your own language and English, make sure to only use your English name.
- Fill in your date of birth at 2.3. You can leave the field for the V-number empty. For the date use the following format: DD-MM-YYYY.
- Fill in your current place of stay at 2.4. Fill in the date of signing and use the format DD-MM-YYYY.
- Print the form. At 2.5 sign your signature; it has to be identical to the one in your passport!

No digital (tablet pen) signatures are accepted. If it is NOT signed with a physical pen on paper, the form will be rejected and you need to redo it again.

- Scan the form and upload it in a clear .PDF file.
- Your forms cannot be older than 3 months.

Upload here your filled and signed Antecedents Certificate*

BROWSE...

.PDF, Maximum 10MB

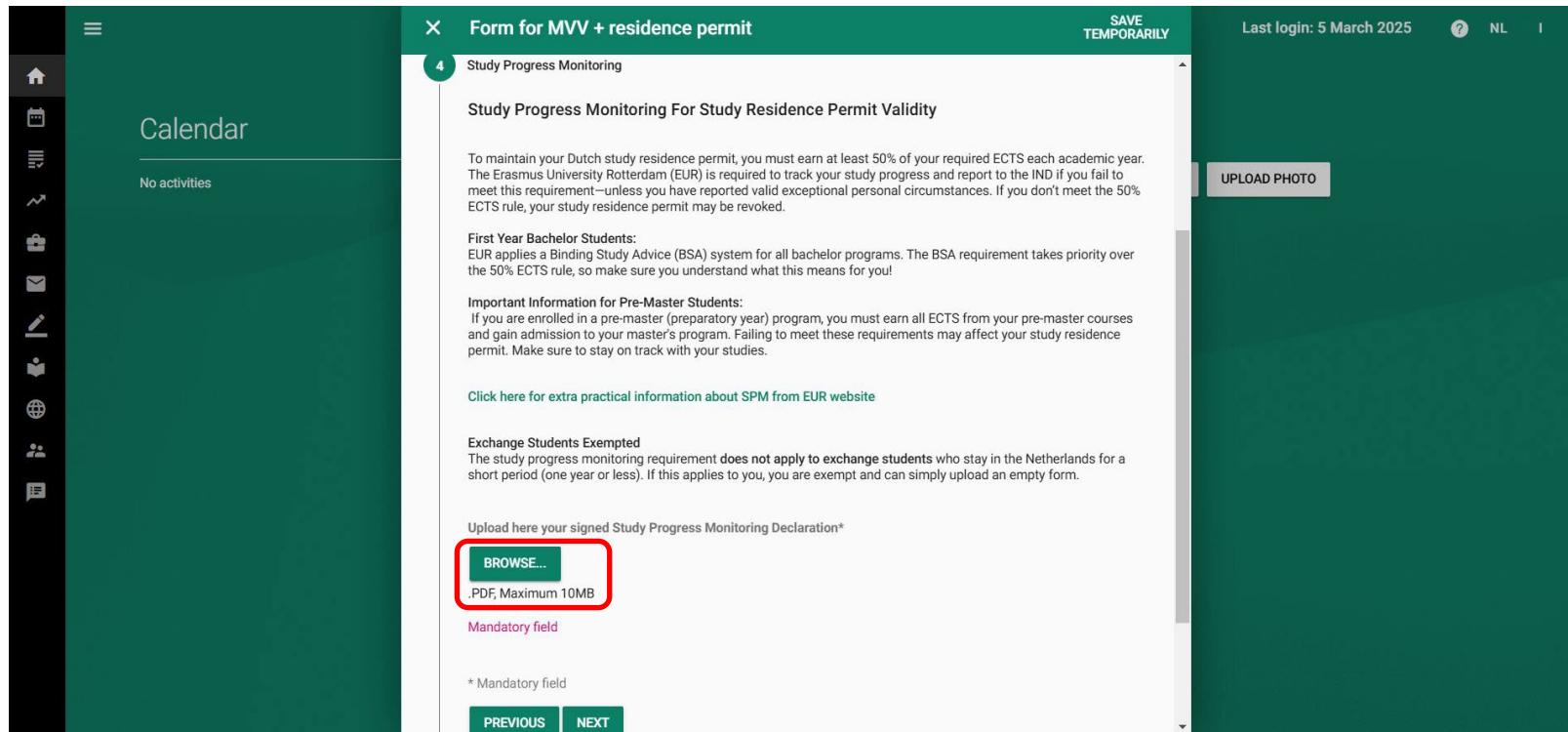
Mandatory field

* Mandatory field

PREVIOUS **NEXT**

Submitting Your Immigration Case

Select 'Browse' to upload your documents in PDF format.



Form for MVV + residence permit

Study Progress Monitoring

Study Progress Monitoring For Study Residence Permit Validity

To maintain your Dutch study residence permit, you must earn at least 50% of your required ECTS each academic year. The Erasmus University Rotterdam (EUR) is required to track your study progress and report to the IND if you fail to meet this requirement—unless you have reported valid exceptional personal circumstances. If you don't meet the 50% ECTS rule, your study residence permit may be revoked.

First Year Bachelor Students:
EUR applies a Binding Study Advice (BSA) system for all bachelor programs. The BSA requirement takes priority over the 50% ECTS rule, so make sure you understand what this means for you!

Important Information for Pre-Master Students:
If you are enrolled in a pre-master (preparatory year) program, you must earn all ECTS from your pre-master courses and gain admission to your master's program. Failing to meet these requirements may affect your study residence permit. Make sure to stay on track with your studies.

[Click here for extra practical information about SPM from EUR website](#)

Exchange Students Exempted
The study progress monitoring requirement **does not apply to exchange students** who stay in the Netherlands for a short period (one year or less). If this applies to you, you are exempt and can simply upload an empty form.

Upload here your signed Study Progress Monitoring Declaration*

BROWSE...

.PDF, Maximum 10MB

Mandatory field

* Mandatory field

PREVIOUS **NEXT**

Submitting Your Immigration Case

Once you have submitted all your documents, click 'Save' to save your case at the last page.

Form for MVV + residence permit

SAVE TEMPORARILY

Last login: 5 March 2025

End of Your Case

6

Last Step: Agree to the Requirements, Save and Submit Your Immigration Case (application)!

Before you submit your case (application), you must be aware that we only review cases that comply by our requirements.

Have you complied with the following?

1. I have read and understood the content of each declaration form.
2. I have filled out each form truthfully.
3. I have filled out each form correctly matching the personal information of my identification document (including signature).
4. I have printed all forms and signed them with a physical pen (not a digital or tablet pen).

I declare, I complied with the above-mentioned requirements.*

Yes No

How to Submit Your Immigration Case

1. To submit your immigration case click **SAVE** first.
2. You will return to the start page of your immigration case, where you can find the **SUBMIT** button in the right corner.
3. Click **SUBMIT**. After you submitted your immigration case, you automatically receive an email that we have received your documents.

Important:
Team Immigration (EUR) will only be able to review your case after you manually click on the **SUBMIT** button. Saving your immigration case means that the action is still on your side, and Team Immigration (EUR) will NOT be able to review anything or continue with your immigration process.

Thank you for uploading all your documents!

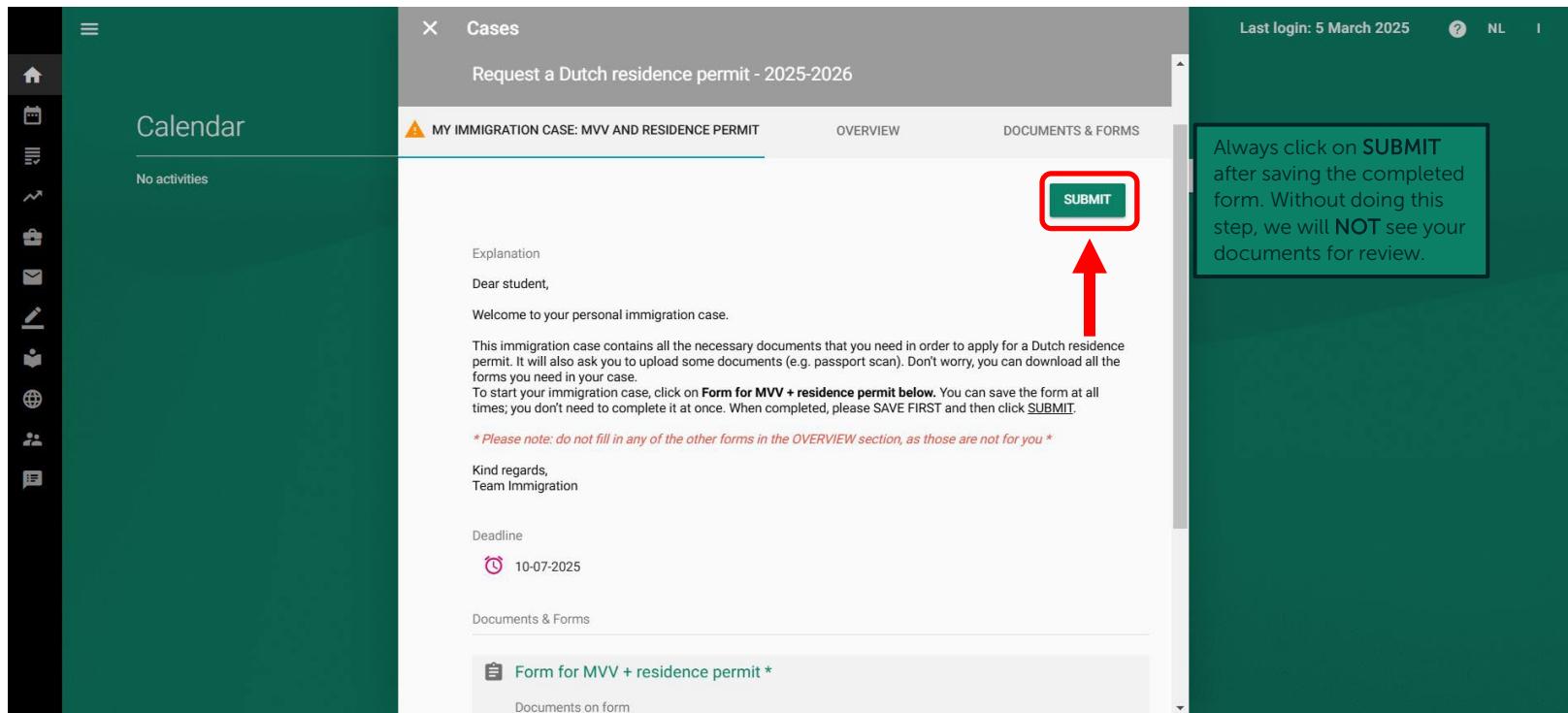
Kind regards,
Team Immigration (EUR)

* Mandatory field

PREVIOUS | **SAVE**

Submitting Your Immigration Case

After saving your case, click on 'SUBMIT' to send it for our review.



Last login: 5 March 2025

MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT

OVERVIEW DOCUMENTS & FORMS

SUBMIT

Explanation

Dear student,

Welcome to your personal immigration case.

This immigration case contains all the necessary documents that you need in order to apply for a Dutch residence permit. It will also ask you to upload some documents (e.g. passport scan). Don't worry, you can download all the forms you need in your case.

To start your immigration case, click on **Form for MVV + residence permit below**. You can save the form at all times; you don't need to complete it at once. When completed, please **SAVE FIRST** and then click **SUBMIT**.

** Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you **

Kind regards,
Team Immigration

Deadline

10-07-2025

Documents & Forms

Form for MVV + residence permit *

Documents on form

Always click on **SUBMIT** after saving the completed form. Without doing this step, we will **NOT** see your documents for review.

Submitting Your Immigration Case

Click on 'Overview' to view the progress of your case.

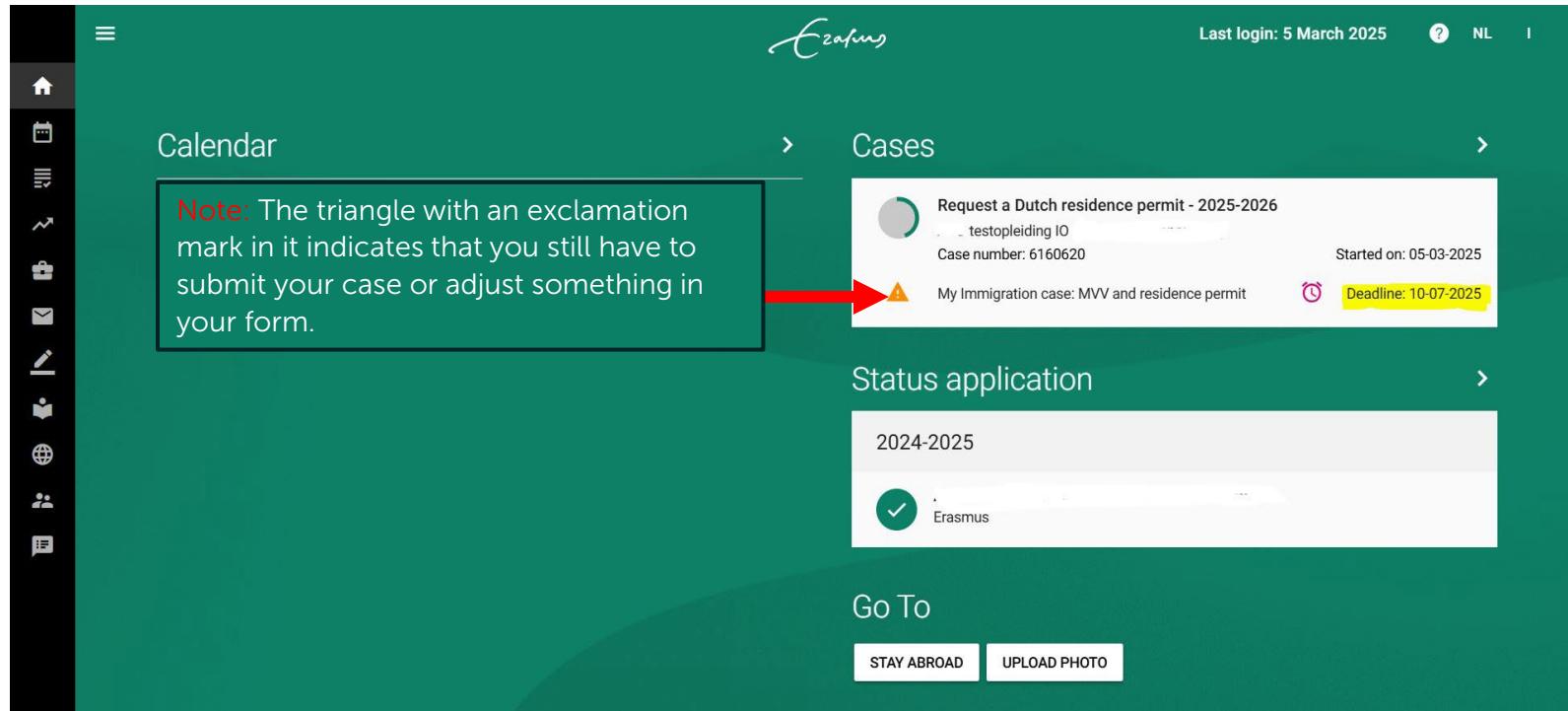
The screenshot shows a digital platform for managing immigration cases. On the left, a sidebar titled 'Calendar' displays a list of icons representing different case types. The main area is titled 'Cases' and shows a specific case: 'Request a Dutch residence permit - 2025-2026'. A red box highlights the 'OVERVIEW' tab, which is currently selected. Below the tabs, a timeline of events is listed:

Event	Date
Faculty has submitted the request	05-03-2025
Team Immigration reviewed your nationality	05-03-2025
Student needs to submit the application	05-03-2025
Submitted application is waiting for review by Team Immigration	
Team Immigration forwarded application to the IND	
Student waits for pick up letter from Team Immigration	
Student can pick up a residence permit	

At the bottom, a section titled 'Current activity/activities' shows the status: 'My Immigration case: MVV and residence permit' for the 'Student' actor.

Adjusting Your Documents

Open your case in Osiris cases when there is a red triangle. The triangle marks pending actions that you need to complete.



The screenshot shows the Osiris cases interface. On the left, a vertical navigation bar lists various icons: Home, Calendar, Cases, Status application, Go To, Stay Abroad, and Upload Photo. The 'Cases' icon is highlighted. The main content area is titled 'Cases' and shows a list of cases. The first case is titled 'Request a Dutch residence permit - 2025-2026' and includes the subtext 'testopleiding IO' and 'Case number: 6160620'. To the right of this case, the text 'Started on: 05-03-2025' and 'Deadline: 10-07-2025' is displayed, with 'Deadline: 10-07-2025' highlighted in yellow. A red arrow points from a callout box to this yellow-highlighted deadline text. The callout box contains the text: 'Note: The triangle with an exclamation mark in it indicates that you still have to submit your case or adjust something in your form.' The interface has a dark green header with the Erasmus logo and the text 'Last login: 5 March 2025' and 'NL'.

Adjusting Your Documents

You find our 'Remark' under the introduction page of your immigration case. Adjust your documents based on these remarks.

Cases

MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT

OVERVIEW DOCUMENTS & FORMS

Last login: 5 March 2025

SUBMIT

Explanation

Dear student,

Welcome to your personal immigration case.

This immigration case contains all the necessary documents that you need in order to apply for a Dutch residence permit. It will also ask you to upload some documents (e.g. passport scan). Don't worry, you can download all the forms you need in your case.

To start your immigration case, click on **Form for MVV + residence permit** below. You can save the form at all times; you don't need to complete it at once. When completed, please **SAVE FIRST** and then click **SUBMIT**.

** Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you **

Kind regards,
Team Immigration

Deadline

10-07-2025

Remark

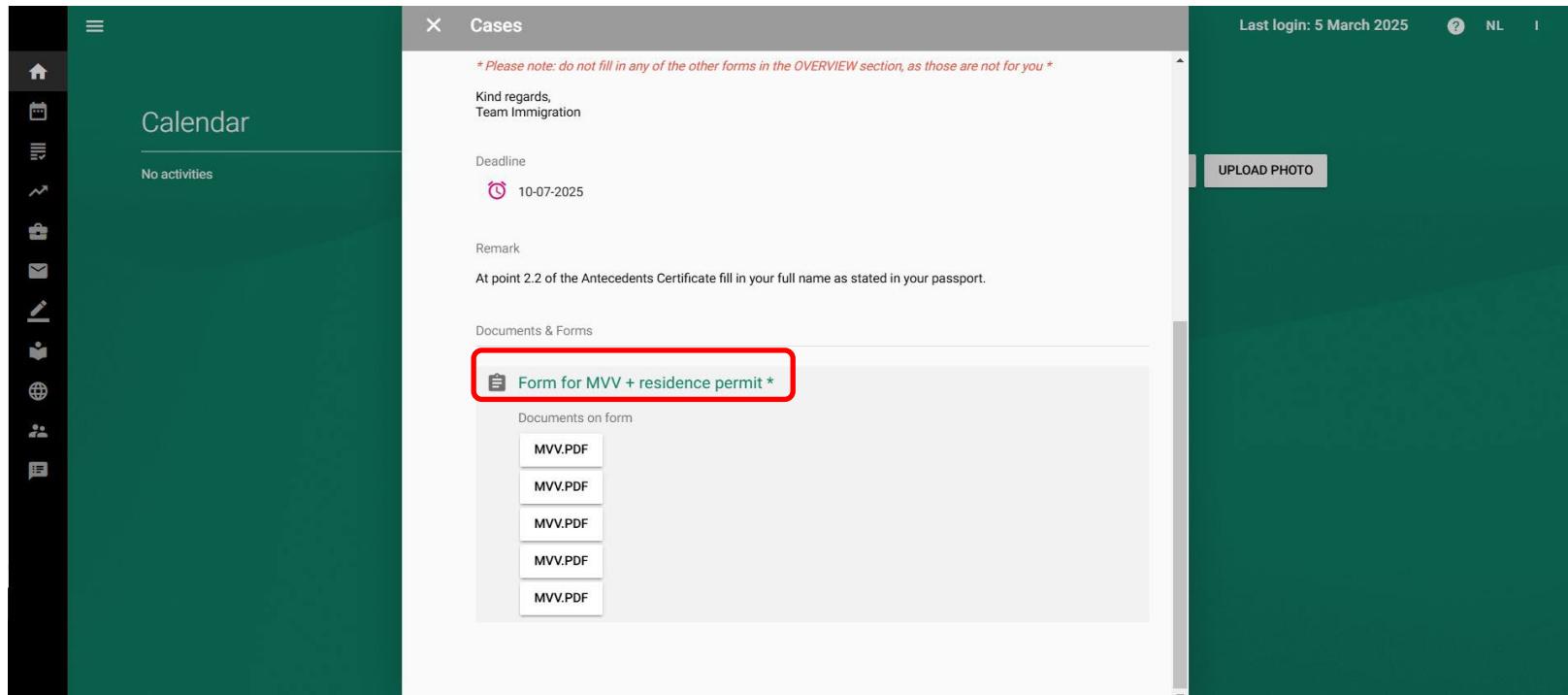
At point 2.2 of the Antecedents Certificate fill in your full name as stated in your passport.

Documents & Forms

Form for MVV + residence permit *

Adjusting Your Documents

Click on your application form under the 'Remark' to open your case again and adjust your documents.



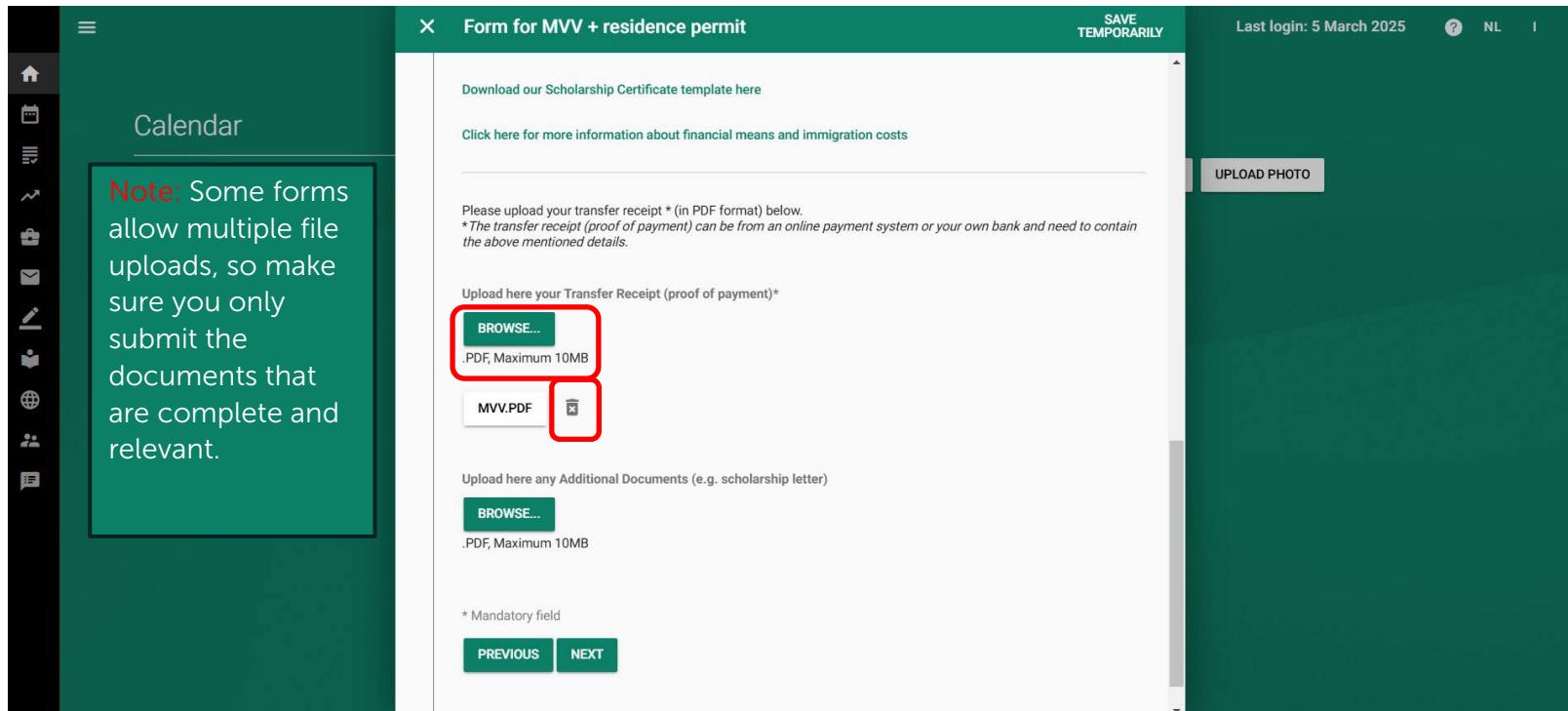
The screenshot shows a digital application interface with a dark green header and sidebar. The sidebar on the left contains icons for Home, Calendar, Activities, Tasks, Mail, and Help. The main area is titled 'Cases' and displays a case detail. The case details include:

- Kind regards,**
Team Immigration
- Deadline:** 10-07-2025
- Remark:** At point 2.2 of the Antecedents Certificate fill in your full name as stated in your passport.
- Documents & Forms:** A list of documents on the form, with the first item, 'Form for MVV + residence permit *', highlighted with a red box.
- Documents on form:** A list of five PDF files, all named 'MVV.PDF'.

The top right corner shows the last login date: 5 March 2025, and language and help icons. The bottom right corner has a decorative flourish.

Adjusting Your Documents

Click on the bin icon to delete a document and browse to upload a new one.



Form for MVV + residence permit

SAVE TEMPORARILY

Last login: 5 March 2025

Upload here your Transfer Receipt (proof of payment)*

BROWSE...

.PDF, Maximum 10MB

MVV.PDF 

Upload here any Additional Documents (e.g. scholarship letter)

BROWSE...

.PDF, Maximum 10MB

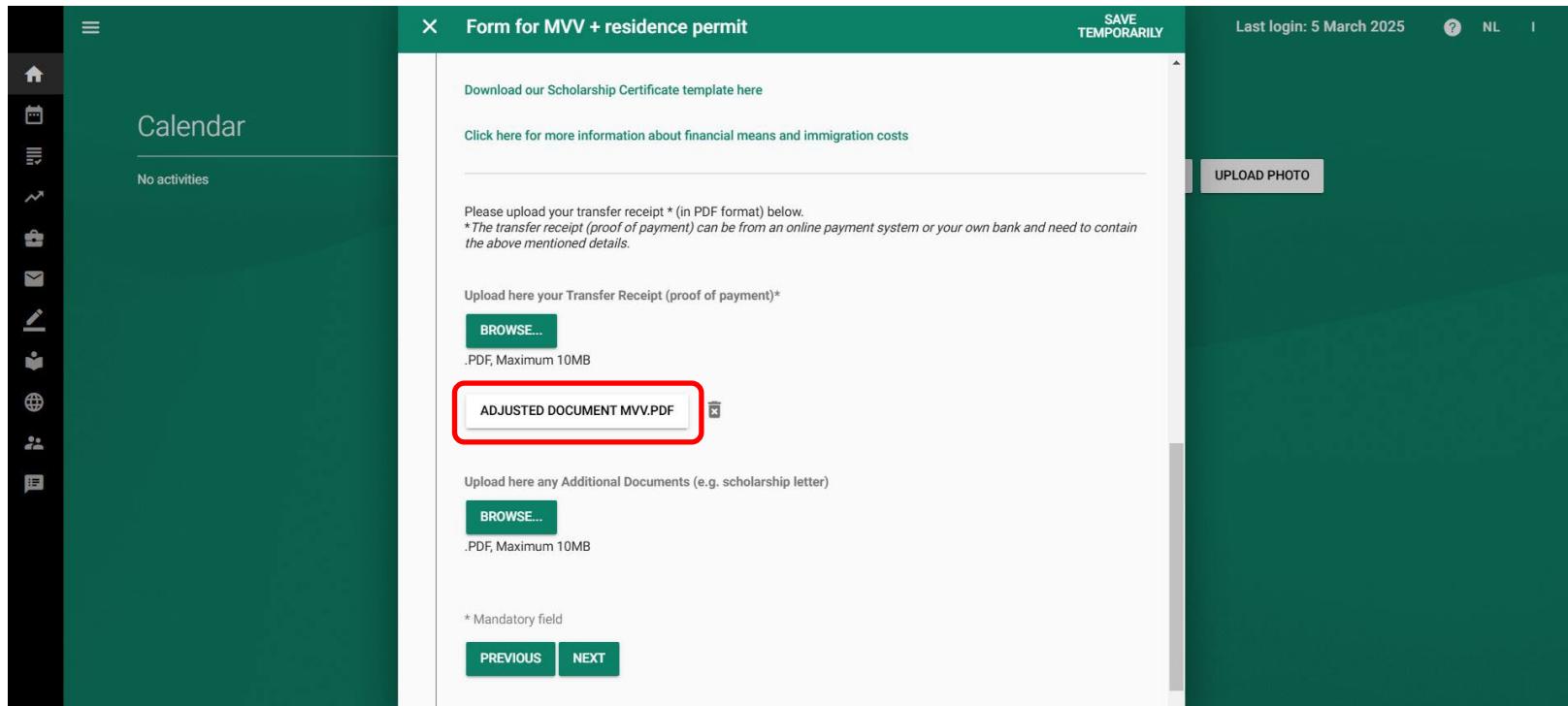
* Mandatory field

PREVIOUS NEXT

Note: Some forms allow multiple file uploads, so make sure you only submit the documents that are complete and relevant.

Adjusting Your Documents

Once you uploaded your adjusted file, you can see the new file name.



Form for MVV + residence permit

SAVE TEMPORARILY

Last login: 5 March 2025

UPLOAD PHOTO

Download our Scholarship Certificate template here

Click here for more information about financial means and immigration costs

Please upload your transfer receipt * (in PDF format) below.
*The transfer receipt (proof of payment) can be from an online payment system or your own bank and need to contain the above mentioned details.

Upload here your Transfer Receipt (proof of payment)*

BROWSE...

.PDF, Maximum 10MB

ADJUSTED DOCUMENT MVV.PDF

Upload here any Additional Documents (e.g. scholarship letter)

BROWSE...

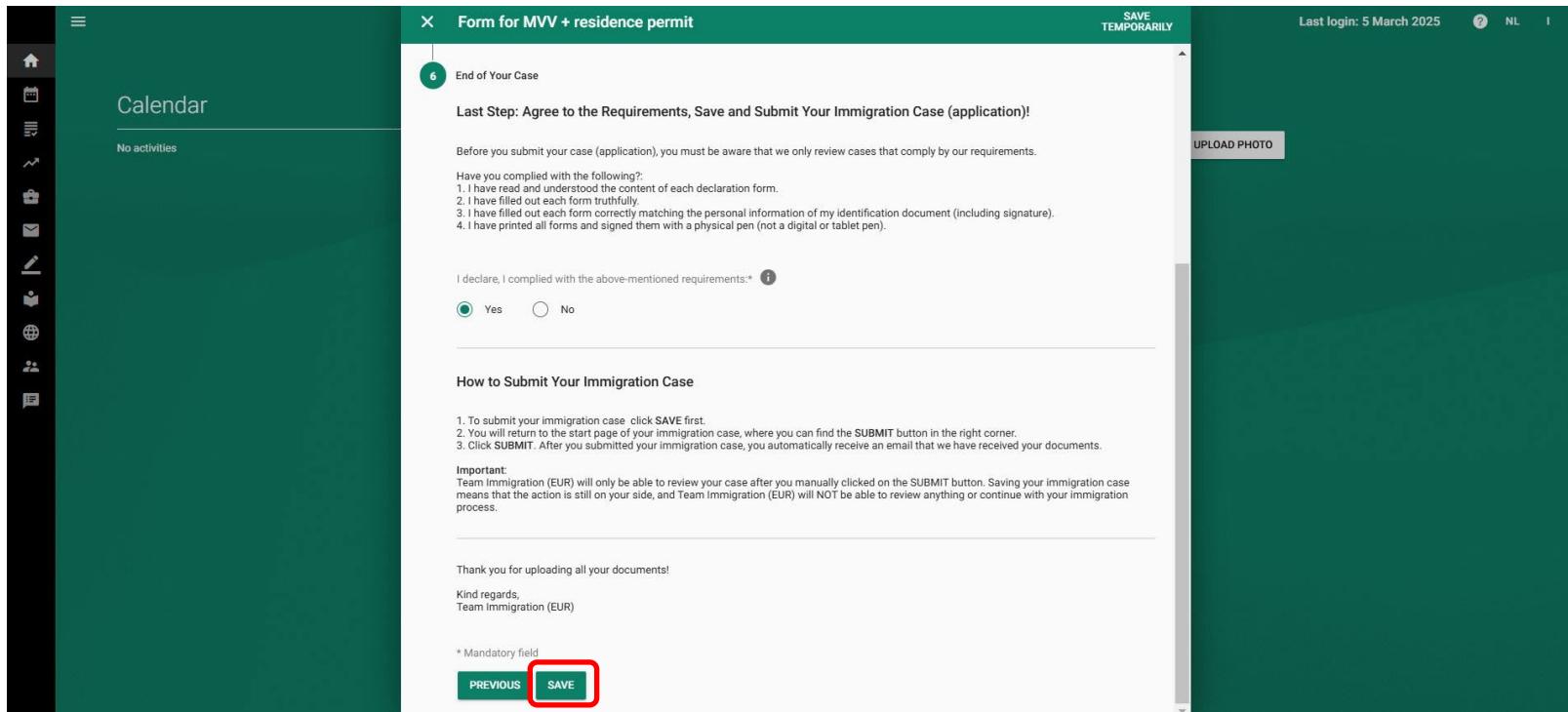
.PDF, Maximum 10MB

* Mandatory field

PREVIOUS **NEXT**

Adjusting Your Documents

Save your case at the last page.



Form for MVV + residence permit

End of Your Case

Last Step: Agree to the Requirements, Save and Submit Your Immigration Case (application)!

Before you submit your case (application), you must be aware that we only review cases that comply by our requirements.

Have you complied with the following?

1. I have read and understood the content of each declaration form.
2. I have filled out each form truthfully.
3. I have filled out each form correctly matching the personal information of my identification document (including signature).
4. I have printed all forms and signed them with a physical pen (not a digital or tablet pen).

I declare, I complied with the above-mentioned requirements: Yes No

How to Submit Your Immigration Case

1. To submit your immigration case, click **SAVE** first.
2. You will return to the start page of your immigration case, where you can find the **SUBMIT** button in the right corner.
3. Click **SUBMIT**. After you submitted your immigration case, you automatically receive an email that we have received your documents.

Important:
Team Immigration (EUR) will only be able to review your case after you manually click on the **SUBMIT** button. Saving your immigration case means that the action is still on your side, and Team Immigration (EUR) will NOT be able to review anything or continue with your immigration process.

Thank you for uploading all your documents!

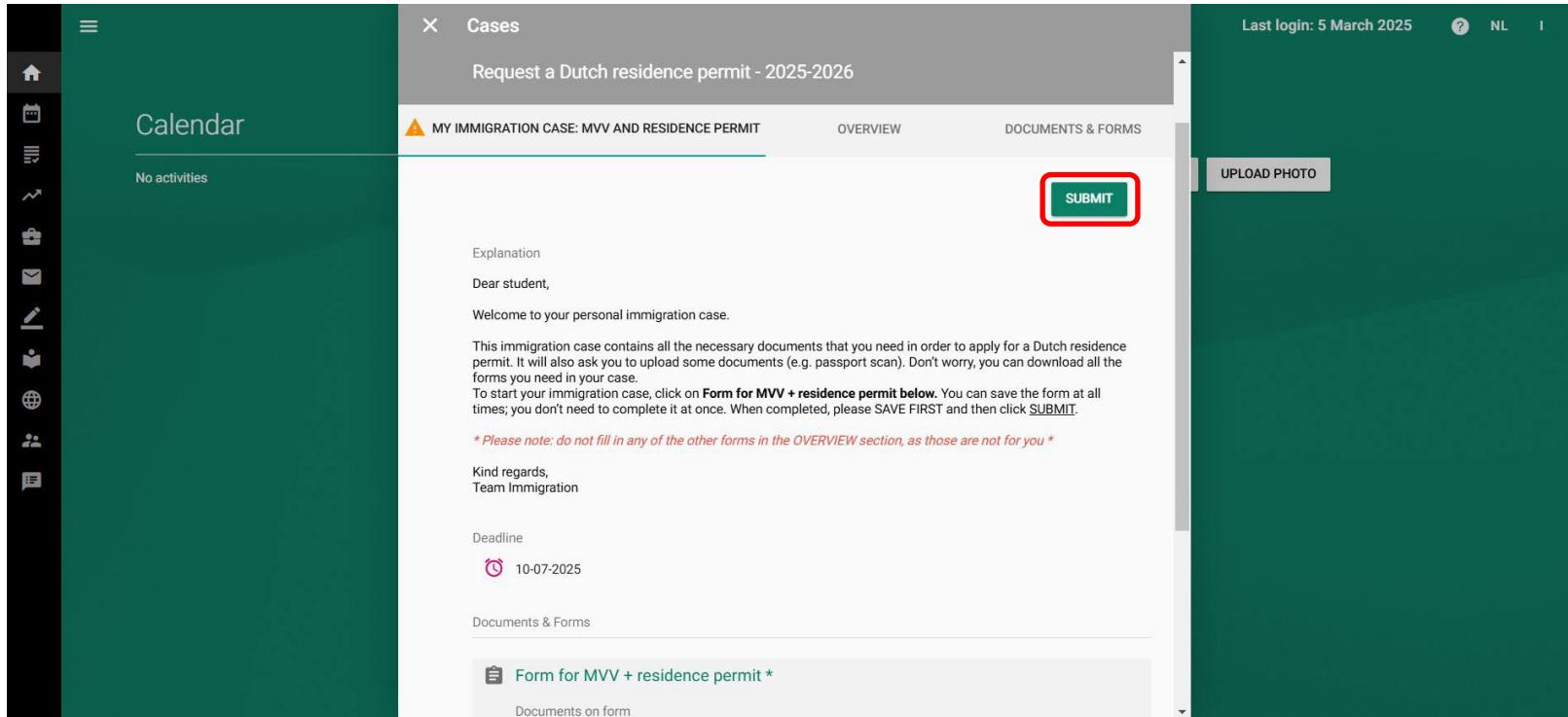
Kind regards,
Team Immigration (EUR)

* Mandatory field

PREVIOUS **SAVE**

Adjusting Your Documents

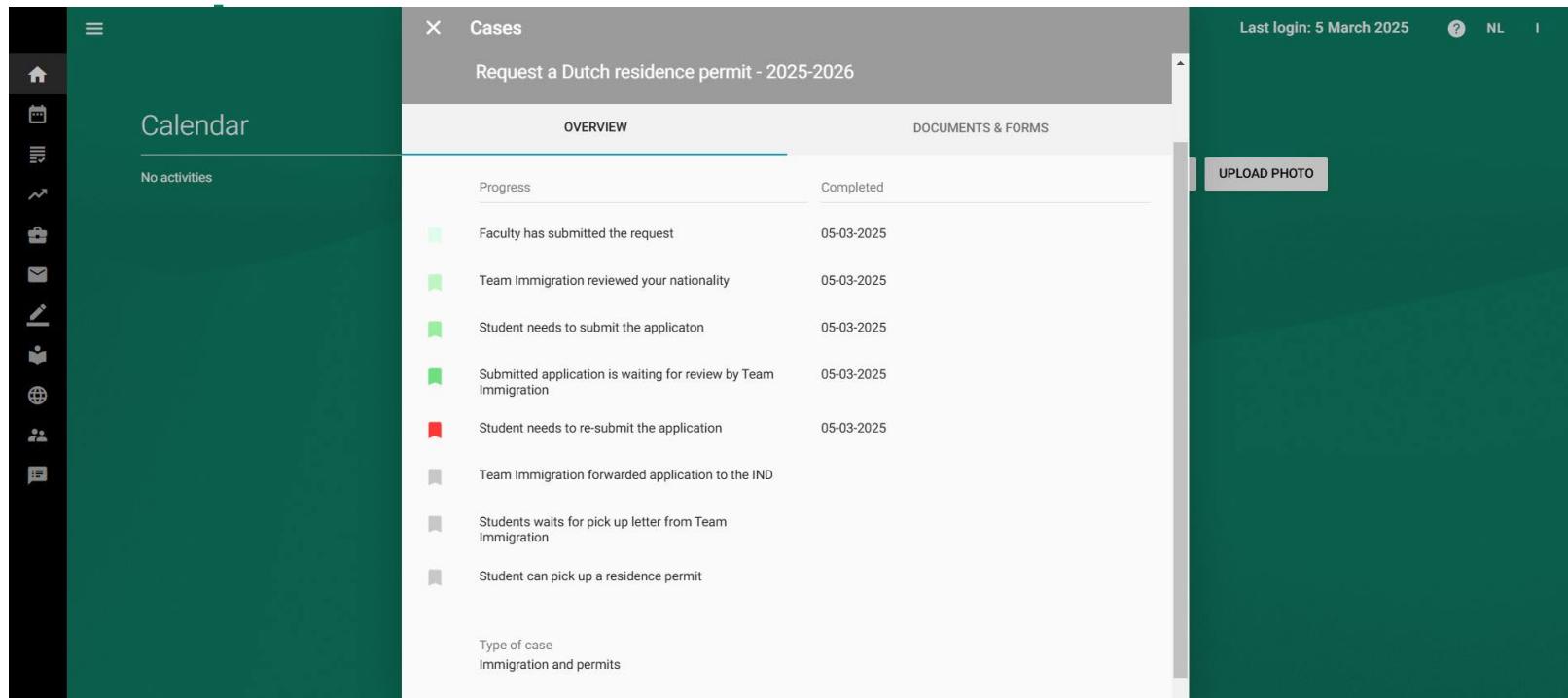
After saving your case, click on 'SUBMIT' to send your application for review again.



The screenshot shows the 'Cases' section of the Dutch Immigration Service portal. The main title is 'Request a Dutch residence permit - 2025-2026'. A warning message 'MY IMMIGRATION CASE: MVV AND RESIDENCE PERMIT' is displayed. Below it, there are tabs for 'OVERVIEW' and 'DOCUMENTS & FORMS'. A large 'SUBMIT' button is prominently displayed in a red box. The 'OVERVIEW' section contains an 'Explanation' and a 'Dear student,' message. It also includes a note about the immigration case containing necessary documents for a Dutch residence permit, mentioning the ability to upload documents like a passport scan and download forms. It instructs users to click on 'Form for MVV + residence permit below', save the form, and then click 'SUBMIT'. A note at the bottom states: '* Please note: do not fill in any of the other forms in the OVERVIEW section, as those are not for you *'. The 'DOCUMENTS & FORMS' section shows a single item: 'Form for MVV + residence permit *'. The right side of the screen shows a sidebar with 'Last login: 5 March 2025', language settings ('NL'), and a 'UPLOAD PHOTO' button. A red hand-drawn mark is visible in the bottom right corner of the screenshot.

Adjusting Your Documents

After re-submitting your case, the completed milestones are updated.



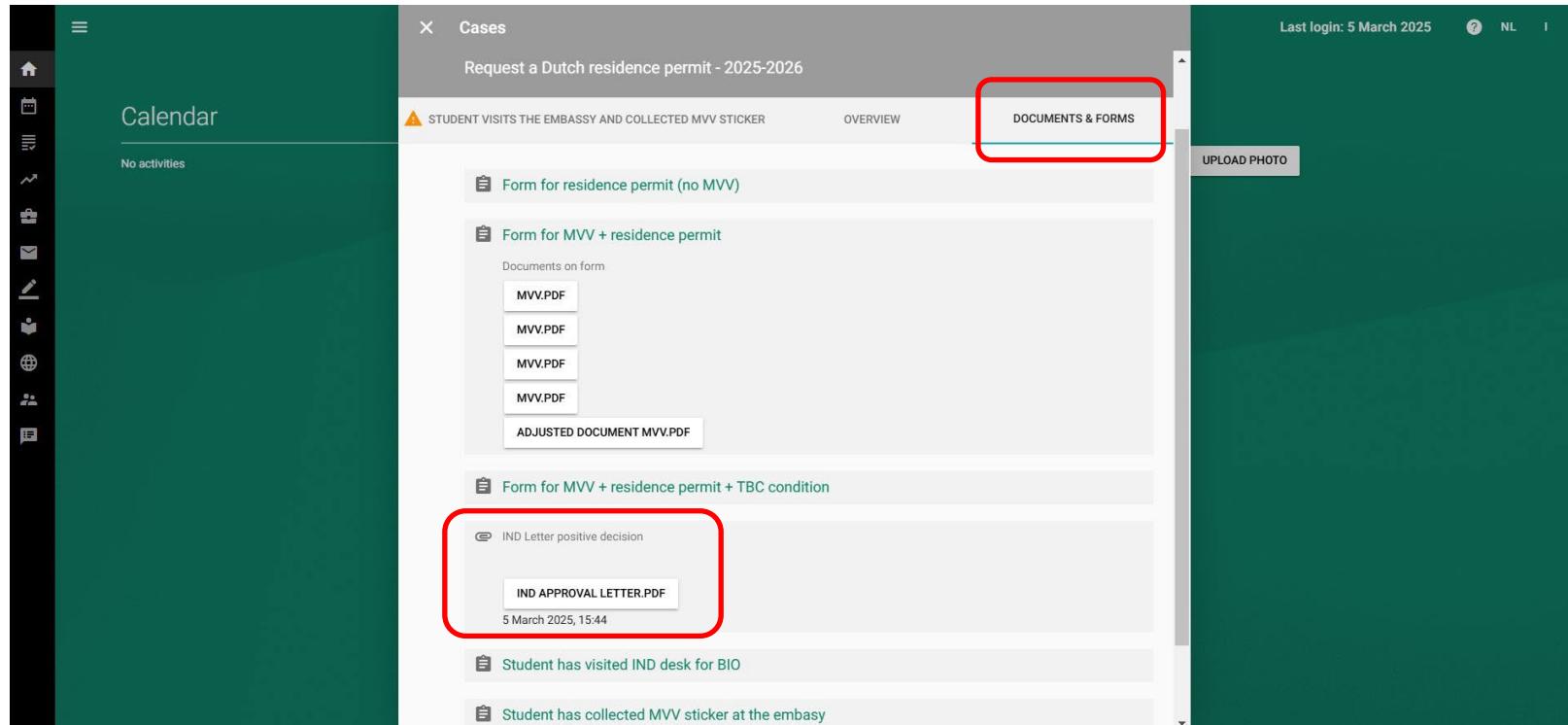
The screenshot shows a digital platform interface for managing a case. On the left, a vertical sidebar with a dark green background contains icons for various functions: Home, Calendar, Tasks, Forms, Analytics, Applications, Mail, Documents, and Support. The main area is titled 'Cases' and shows a specific case: 'Request a Dutch residence permit - 2025-2026'. The case is in the 'OVERVIEW' tab, which is currently selected. The timeline shows the following milestones:

Event	Date
Faculty has submitted the request	05-03-2025
Team Immigration reviewed your nationality	05-03-2025
Student needs to submit the application	05-03-2025
Submitted application is waiting for review by Team Immigration	05-03-2025
Student needs to re-submit the application	05-03-2025
Team Immigration forwarded application to the IND	
Students waits for pick up letter from Team Immigration	
Student can pick up a residence permit	

At the bottom of the timeline, it says 'Type of case: Immigration and permits'. On the right side of the interface, there is a 'DOCUMENTS & FORMS' section, a 'Last login: 5 March 2025' status bar, and a 'UPLOAD PHOTO' button. A small, stylized drawing of a person is visible in the bottom right corner.

Downloading the IND Approval Letter

Click on 'Documents & Forms' and download your official approval letter under 'IND Letter positive decision'.



The screenshot shows a user interface for managing a Dutch residence permit application. On the left, a sidebar includes a 'Calendar' section with 'No activities' and a vertical list of icons for home, cases, documents, and other administrative functions. The main area is titled 'Cases' and shows a specific application for a 'Request a Dutch residence permit - 2025-2026'. A warning message 'STUDENT VISITS THE EMBASSY AND COLLECTED MVV STICKER' is displayed. The 'OVERVIEW' tab is selected, and the 'DOCUMENTS & FORMS' tab is highlighted with a red box. The 'IND APPROVAL LETTER.PDF' document is listed under the 'IND Letter positive decision' section, also highlighted with a red box. The document was created on '5 March 2025, 15:44'. Other sections visible include 'Form for residence permit (no MVV)', 'Form for MVV + residence permit', and 'Form for MVV + residence permit + TBC condition'. A red signature is visible in the bottom right corner of the screenshot.

Contact

Is there a technical issue or you have further questions about Osiris Case?
Please contact us at immigration@eur.nl.